

What people say

"My family worker helped me when I was at the worst place in my life. She helped me identify strengths within myself, articulate my needs, and walk towards the help, knowing that the answer would be there for me."

"I wish you could see a 'before' and 'after' family photo."

"I no longer feel lost, confused and out of my depth."



Contact Family Works for confidential support

Whangarei (Genesis Centre)

16 Mair St, Regent, Whangarei 0112
Ph: 09 437 6729
Email: admin.whangarei@fwn.org.nz

North Shore

PO Box 150, Albany Village,
Albany 0755
Ph: 09 448 2633
Email: admin.waitakere@fwn.org.nz

Waitakere

3 Montel Avenue, Henderson,
Auckland 0612
Ph: 09 835 1288
Email: admin.waitakere@fwn.org.nz

Auckland (Leslie Centre)

37B Dornwell Road, Mt Roskill,
Auckland 1041
Ph: 09 639 2016
Email: admin.lesliecentre@fwn.org.nz

East Auckland

PO Box 14714, Panmure,
Auckland 1741
Ph: 09 580 1284
Email: admin.lesliecentre@fwn.org.nz

South Auckland (Te Hononga)

10 Mahia Road Manurewa,
Auckland 2102
Ph: 09 269 1009
Email: admin.tehononga@fwn.org.nz

Waikato (Te Ara Hou)

100 Morrinsville Rd, Silverdale,
Hamilton 3216
Ph: 07 858 4413
Email: admin.waikato@fwn.org.nz

Tauranga (Hillier Centre)

31 Gloucester Rd, Mt Maunganui,
Tauranga 3116
Ph: 07 575 9709
Email: admin.tauranga@fwn.org.nz

Whakatane

156 The Strand, Whakatane 3120
Ph: 07 307 1133
Email: admin.whakatane@fwn.org.nz

Rotorua

1083 Eruera St, Rotorua 3010
Ph: 07 349 0990
Email: admin.rotorua@fwn.org.nz

Taupo

Tauhara Wing, Waiora House,
129 Spa Rd, Taupo 3330
Ph: 07 378 6480
Email: admin.taupo@fwn.org.nz

www.northern.familyworks.org.nz
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Presbyterian Support

Northern



Services for children and their families



Welcome to Family Works



Family Works Northern is child-centred and family-focused. We deliver social services to support children and families to learn, grow and thrive.

With our support:

- **Children** feel safe, loved and cared for
- **Families** are strengthened
- **Communities** become places of support
- **New Zealand** can become the best place to raise children.

We offer counselling and social work support for children and families, along with a range of group programmes. We also partner with others to prevent family violence and strengthen communities.

Our approach recognises the strengths of every family and supports them to build on these strengths and achieve their goals.

How we can help you

Family Works offers a range of services for families, children, parents and caregivers:

- **Counselling** helps families resolve conflict and encourages positive family relationships
- **Parenting programmes** improve the skills needed to be a great parent
- **Social workers in schools** help children and their families engage better with school, build resilience and overcome social barriers
- **Family workers** walk alongside families, supporting them to make positive, lasting changes
- **Emergency food parcels** and **intensive budgeting support** help tackle poverty
- **Group programmes** help women and children overcome the effects of abuse
- **Partnerships with other agencies** create stronger communities
- **Community advocates** work with others to prevent family violence
- **Parenting through Separation course** helps separated or separating parents focus on their children's wellbeing.

Note: Some services are not available in some areas. Check with your local Family Works site for more details.

Family Works also has a number of specialised services:

- **Out of Gate**, a reintegration programme to help women offenders become part of the community
- **Family Dispute Resolution** services, which help separating or separated parents decide on the best solution for their children, out of court
- Support for young families in partnership with **Plunket** and **Family Start**.

Family Works is here to support families

We recognise that every family has strengths but needs help now and again. Family Works provides confidential, practical help for:

- Victims of family violence
- Families in conflict
- Parents and caregivers who want the best for their children
- Children whose behaviour is challenging
- Families trying to put the next meal on the table, or budget with very little income.

Who we are

Family Works is a professional, not-for-profit organisation. We're part of Presbyterian Support Northern, a charitable social services provider which strengthens New Zealand families as they face life's challenges.

We work in communities and schools throughout the upper North Island, from Northland to Turangi.

